

# CARE & CLEANING

The lustrous finish on your fitting, fixture or accessory should be treated with care as it is a living finish, meaning it will evolve over time. Most finishes will age gracefully and develop a unique patina depending on the climate, exposure, handling, cleaning, and waxing routine that is established.

For best results, please remember the following General Cleaning Guidelines:

Wash surfaces gently with a soft damp cloth; use a neutral liquid soap\* with water for daily cleaning. Rinse completely with water, dry any overspray. Never use an abrasive material such as a brush or scouring pad to clean surface. The use of abrasive cleaners, cleansers or disinfectants will alter the surface finish and void the warranty. \*Waterworks recommends Dawn® dishwashing detergent. Waterworks also recommends the Elements non-abrasive cleaning cloth (available in Waterworks' showrooms or by calling 1-800-899-6757). For those products for which waxing is recommended, a high quality clear carnauba paste wax routine is suggested twice annually to extend the life of a living finish. Note: the bi-annual wax routine is not recommended for all products. Please refer to the guidelines below for specific instructions. Note that prolonged contact with certain items such as toothpaste, air freshener, cologne, shaving cream, nail polish remover, vinegar and wines will also alter all surface finishes and void the warranty.

## CHARACTERISTICS AND CARE OF LIVING FINISHES

### CHROME, MATTE NICKEL, BURNISHED NICKEL, SOVEREIGN

Follow the general cleaning guidelines and the suggested bi-annual wax routine for these durable finishes.

### NICKEL, SILVER

These durable finishes will not change if the general cleaning guidelines are followed and the suggested bi-annual wax routine is performed. If you desire additional protection, the use of a decorative gel-gloss cleaner will aid in cleaning and protecting the surface. Waterworks recommends Faucet Brite® gel-gloss cleaner. The cleaner directions must be followed or the Waterworks warranty is voided. Waterworks also recommends the general practice of spot testing all cleaning agents on an inconspicuous area prior to applying.

### MATTE SILVER

This finish naturally tarnishes with exposure and handling. The tarnish can be minimized if the general cleaning guidelines are followed and the suggested bi-annual wax routine is performed. The use of any polishing agents will damage the finish and void the warranty.

### GOLD, MATTE GOLD

These finishes are more susceptible to wear caused by cleaning agents. Follow the general cleaning guidelines and the suggested bi-annual wax routine. The use of polishing agents will damage the finish and void the warranty.

### LUMIN

This finish is especially susceptible to wear. Waterworks recommends cleaning only with a damp cloth, with no soap or other cleaning agent. The use of cleaning agents or polishing agents will damage the finish and void the warranty.

### ARCHITECTURAL BRONZE, CARBON, CONCORDIA

These finishes tend to show subtle wear by revealing the bronze undertones in the areas of use. Follow the general cleaning guidelines for these finishes and the suggested bi-annual wax routine. This will keep the finish close to its original hue and minimize the appearance of use. The use of polishing agents will remove the antique finish and void the warranty.

### UNCLACQUERED BRASS, SHINY COPPER, PATINA BRASS, ANTIQUE NICKEL, ANTIQUE BRONZE

These finishes will age or patina with exposure, climate, and handling. A consistent cleaning and wax routine is necessary to keep each finish to its original luster. Please follow the general cleaning guidelines. The use of polishing agents will remove the patina and restore the metal to its original shine. Once removed, the patina will naturally redevelop with time and use.

### ANTIQUE COPPER, ANTIQUE BRASS

These finishes have been weathered, creating a patina that normally takes months to achieve. This patina will continue to develop and change with handling and exposure. Please follow the general cleaning guidelines. The use of polishing agents will remove the antique finish and void the warranty.

# CARE & CLEANING

## CARE OF FIXTURES

Note: a wax routine should not be used on Waterworks fixtures unless specifically recommended below.

### VITREOUS CHINA and FIRECLAY

The general cleaning guidelines are recommended.

### ACRYLIC AND COMPOSITE BATHTUBS INTERIOR AND EXTERIOR, CAST IRON WITH ENAMEL INTERIOR

In addition to the general cleaning guidelines, a non abrasive basin tub and tile cleaner can be utilized for regular cleaning and disinfecting.

### CORIAN®

In addition to the general cleaning guidelines, ammonia-based cleaners or commercially available solid surface cleaners will remove most dirt and residue from Corian® surfaces. Stubborn residue will require a slightly stronger cleaner. Follow the recommendations at [www.corian.com](http://www.corian.com) to properly clean your Corian® vanity top or washbasin.

### CAST IRON WITH FACTORY PAINTED EXTERIOR

Please use only the general cleaning guidelines for this finish.

### STAINLESS STEEL

Only the general cleaning guidelines are recommended for this finish. In addition, clean stainless steel once a week with a stainless steel cleaner. Always apply stainless steel cleaner with a nonabrasive cloth, working with, not across the grain.

### COPPER INTERIOR AND EXTERIOR

A copper exterior will patina with exposure to climate and use. The general cleaning guidelines are recommended, as well as the bi-annual wax routine, to keep the exterior finish close to its original luster.

### BURNISHED EXTERIOR

General cleaning guidelines are recommended for this exterior finish. For our Burnished tub, it is also important to ensure the interior enamel surface and the exterior primed or polished surface do not get chipped or scratched once removed from the wooden crate; this can result in the rusting of the cast iron and will void the warranty. If the tub will be stored, it is recommended that the tub be stored in dry, ventilated conditions in temperatures not exceeding 95 degrees Fahrenheit or below 40 degrees Fahrenheit. If the tub will be stored for longer than 30 days, it should be stored in a climate controlled environment.

### WOOD FINISH

All wood furniture surfaces should be maintained with a soft damp cloth. Test cleaners in a discreet location first to ensure that there is no adverse reaction. Do not expose wood furniture to direct sunlight, drying heat sources or dampness. Dust frequently with a soft cloth in the direction of the grain. Use only products specifically made for cleaning wood. Avoid using oily polishes or waxes, or products containing silicone.

### MARBLE

All marble should be sealed with Miracle Sealants Porous Plus after installation and periodically as needed. Clean the surface with a non abrasive, mild and PH neutral cleanser such as Mirasop from Miracle Sealants; do not allow cleanser to soak. Do not use bleach, acidic cleaners, ammonia, abrasive or soft paste cleaners, vinegar, alcohol, window cleaners or lemon juice. In addition, do not use abrasive cleaning pads, steel wool, metal brushes or scouring pads. After use wipe up any remaining water on the deck of the counter. Over time water can leave behind mineral deposits.

When installing drains and fittings only use 100% silicone or marble safe plumbers putty; use of incorrect putty will result in stained marble and void the warranty.

## CARE OF SURFACES

### CERAMIC, GLASS, STONE AND CONCRETE

Grout joints should be sealed with Miracle Sealants Porous Plus after installation and periodically as needed. All stone, concrete, sanded glass and crackle glazed ceramic should also be sealed. Non-sanded glass and non-crackled glazed ceramic do not require sealing. Clean the surface with a non-abrasive, mild and PH neutral cleanser such as Mirasop® from Miracle Sealants; do not use bleach or acids. For a thorough understanding on specific care and cleaning options, please refer to the TCNA (Tile Council of North America) at [www.tileusa.com](http://www.tileusa.com) and the MIA (Marble Institute of America) at [www.marble-institute.com](http://www.marble-institute.com).

## CARE OF FURNISHINGS

### BATH LINENS, LOUNGEWEAR

Every Waterworks furnishings product comes with its own specific care and cleaning instructions.

## WATERWORKS