Echo

WATERWORKS

Palette

Nantucket White

Milkweed

Partridge

Peony

Yacht White

Buckskin

Driftwood

Nautilus

Gull

Eastern Shore

Dublin

Pinehurst

Chino

Poplar

Shingle

Flax

Willow

Tosca

Avalon

Green Tea

Cottonwood

Silverleaf

Sheffield

Deck

Phantom

Crocus

Clear Day

Lago

Sweet Pea

Saranac

Ultraviolet

Atlantis

Rainy Blue

Basque Blue

Hampton Blue

Cape Breton

Sky Light

Sea Spray

Rangley

Deerfield

Donegal

Raquette Lake

Creamsickle

Reef

Raspberry Fool

Madder

Cocoa

Bindery

Graphite

Madison Gray

Night Watch

Deepwater

Black Tie

Appollo

Key West

Lagoon

Bahama

Bimini Blue

Balboa

Ensign

Cobalt

Buttercup

Meyer Lemon

Goldenrod

Bamboo

Ginger

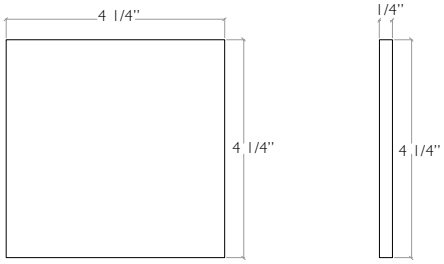
Aubergine

Flare

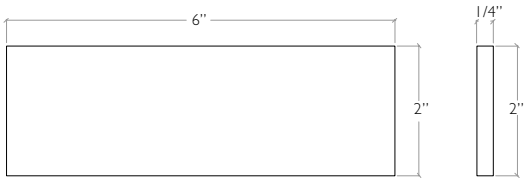
Rangoon Red

Bay Leaf

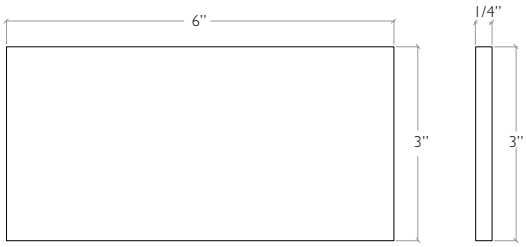
Field



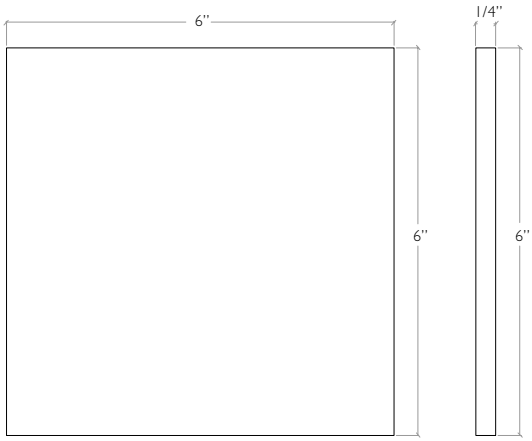
ECH44RANGLEY 4.25 x 4.25



ECH26RANGLEY 2 x 6

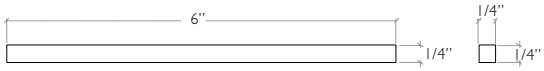


ECH36RANGLEY 3 x 6

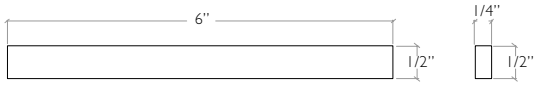


ECH66RANGLEY 6 x 6

Liners



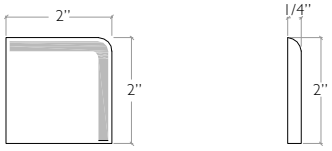
ECH103 Liner .25 x 6



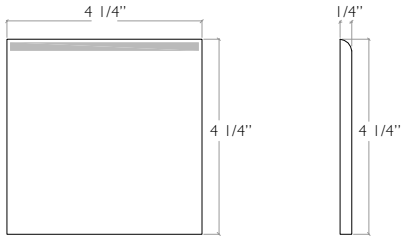
ECH112 Liner .5 x 6

Bullnose

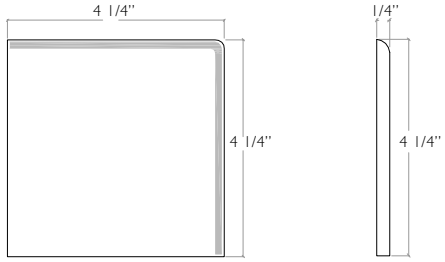
ECHDBN22 Bullnose Corner 2 x 2



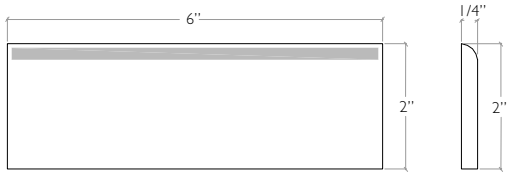
ECHBN44 Bullnose 4.25 x 4.25



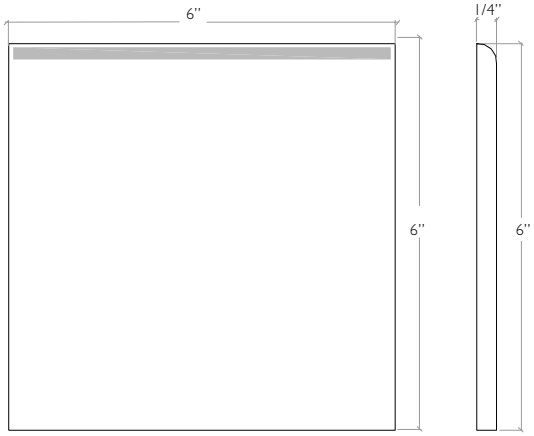
ECHDBN44 Bullnose Corner 4.25 x 4.25



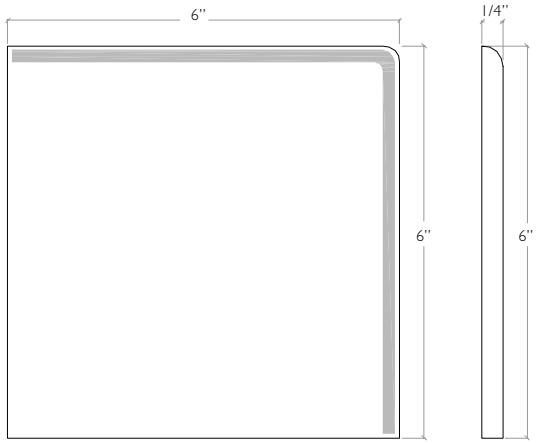
ECHBN26 Bullnose 2 x 6



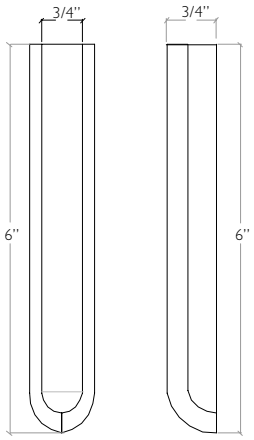
ECHBN66 Bullnose 6 x 6



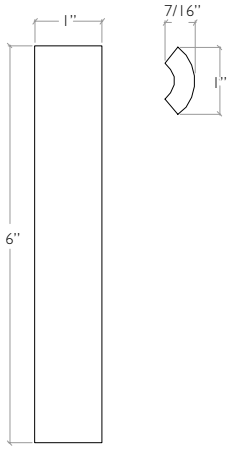
ECHDBN66 Bullnose Corner 6 x 6



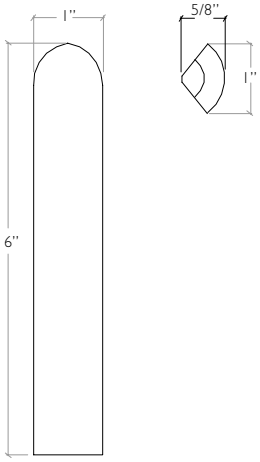
Trim



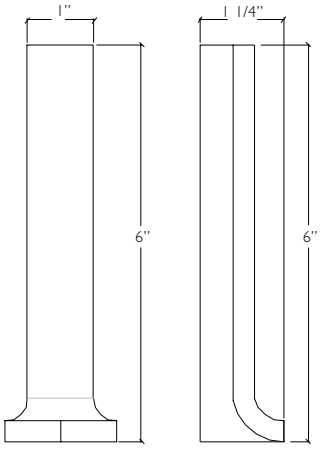
ECH113
Inside Cove Corner



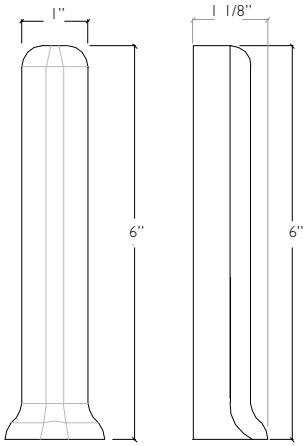
ECH100
Quarter Round



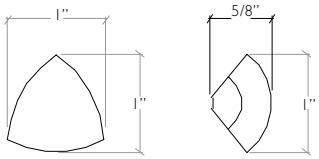
ECH101
Elongated Beak



ECH105
Mud Base Outcorner



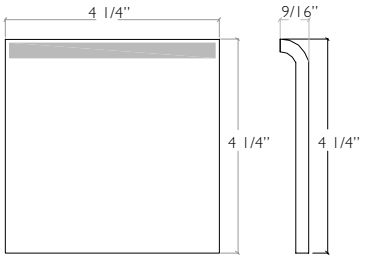
ECH107
Cove Base Outcorner



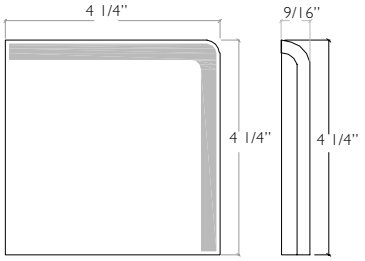
ECH102 Beak

Mud Caps

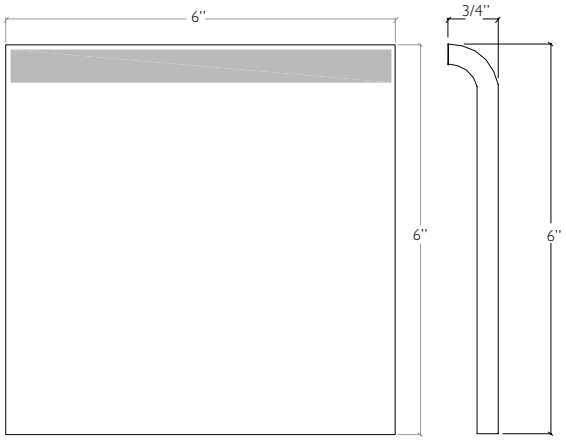
ECH108 Mud Cap 4.25 x 4.25



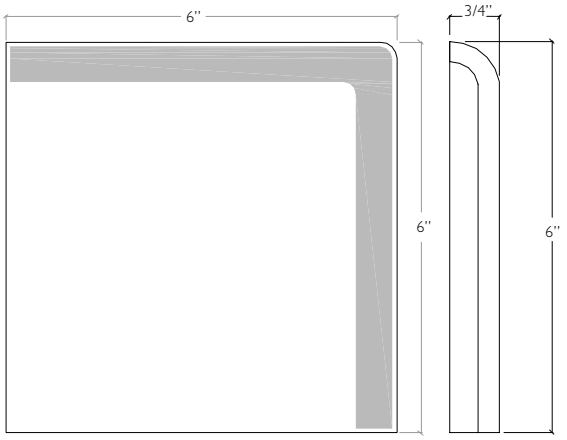
ECH109 Mud Cap Corner 4.25 x 4.25



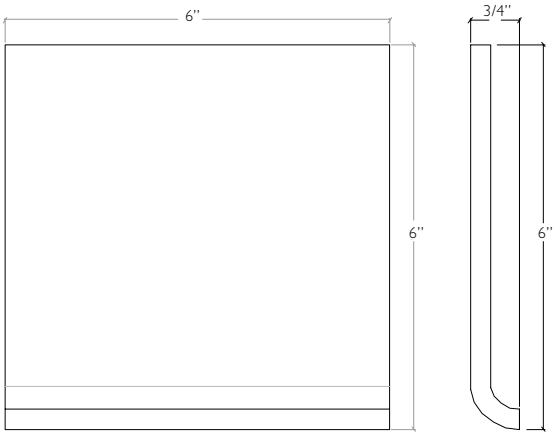
ECH110 Mud Cap 6 x 6



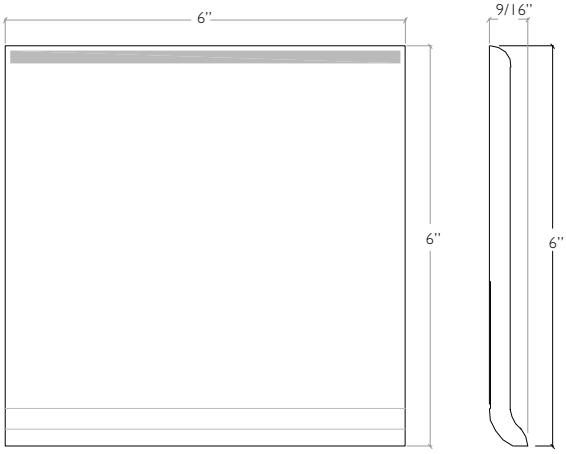
ECH111 Mud Cap Corner 6 x 6



Bases



ECH104 Mud Base 6 x 6



ECH106 Cove Base 6 x 6

TERMS AND CONDITIONS ORDERING

Please review your order thoroughly for accuracy and quantities. We request that all quantities be checked by an installer or contractor. Although your Waterworks sales associate may have assisted in preparation of quantities or details of custom specifications, we cannot be held responsible for discrepancies in quantities and custom specifications. Any additions or changes to the order could delay the delivery date and may result in color or production lot variation.

PAYMENT

We accept MasterCard, Visa, American Express, cash, personal, bank and traveler checks, money orders, wire transfers and Waterworks gift cards. Any order less than $1000 must be paid in full at time of order placement. All orders over $1000 require a 50% deposit of order total including freight and taxes. This deposit is non-refundable for tile, stone, and made-to-order products. The deposit must be maintained at all times and the balance due must be paid prior to shipment. All freight charges are invoiced with the last shipment. We must collect sales tax for orders being shipped to states in which we have stores or representation. Resale certificates must be supplied at the time of order placement.

Product and freight pricing are subject to change without notice. Product pricing on quotations is honored for 60 days from the date of quote entry. Freight charges on quotes and orders are estimations and subject to change based on current market conditions at time of shipment. Merchandise not shipped within a reasonable time period is subject to a warehouse storage fee.

DELIVERIES AND SHIPPING

Our Client Services team will coordinate nationwide deliveries based on customer requests and determine the most effective method of transportation. For orders requiring delivery by a common carrier, the carrier will call 24 hours in advance to confirm delivery. All common carrier deliveries are curbside unless otherwise specified on order by client. It is the client's responsibility to accept delivery and verify quantities received.

All of our shipments are carefully inspected prior to shipment and packaged to ensure that they leave our warehouses in perfect condition. Any visible damage or shortage upon delivery must be noted on the freight carrier bill. In the event that product is damaged during shipment, a freight claim must be reported to our Client Services department within 48 hours. Please follow the freight claim instructions included with the shipment for proper credit. In the unlikely event of a delivery being delayed, postponed or incorrect we do not accept responsibility for lost working time. Always inspect your merchandise before installation as installation constitutes acceptance.

RETURNS

Returns will be accepted within 60 days of receipt of the order. The product must be in its original condition and packaging. All tile, stone and made-to-order products are non-cancelable and non-returnable. All returns will be charged a minimum of a 20% return process fee. The return process charge and all applicable shipping charges will be deducted from the client refund amount. Returns must be requested through our Returns Department at 800 927 2120.

Returns will be credited from the corporate office to the original billed party via the same method of payment as used in the original transaction. Return credit will only be issued based upon receipt and inspection of returned product.

Merchandise must be inspected at the time of receipt for color, shade, finish or defects prior to installation. Installed merchandise of any kind is non-returnable. Use constitutes acceptance. We do not accept responsibility or liability for installation, sealing or refinishing. Any damage or shortage must be reported within 48 hours of receipt of product.

Crazing, shade and size variations are inherent characteristics of ceramic, tile and stone. Actual tile, stone, furniture and all wood products received may differ in shading and size from samples. Color and surface imperfections are natural characteristics of these types of products.

USE

This material is suitable for walls, countertops, backsplashes, fireplaces and light-traffic floors.

CARE AND CLEANING

To derive long lasting pleasure from your product and to preserve its attractive appearance, please do not use scouring agents, abrasive sponges, hydrochloric acid, vinegar (acetic acid) cleaners, ammonia or metal silicates. A proper maintenance program is critical to ultimate customer satisfaction.

Regular cleaning with a mild, non abrasive pH neutral cleanser is recommended.

VARIATION AND CRAZING

Shade variation, size variation and crazing are inherent characteristics of handmade ceramic tile. This product is subject to these factors due to the nature of the raw materials and production methods used. Actual tile received may differ from samples. It is the purchaser's responsibility to inspect tile prior to installation. Please be aware that use constitutes acceptance.

INSTALLATION

Waterworks recommends using a licensed and experienced tile setter for all tile installations. Inspection of each piece is recommended when the order arrives.

Waterworks recommends using the tightest possible grout joints and offsetting the joints between field and trim rows. All tiles should be laid out prior to setting to allow for blending of the color range. Grout joints should be sealed with a penetrating sealer to accommodate ease of maintenance. Tiles with a crackle surface for installation in damp or wet areas, should be sealed to aide in the prevention of moisture penetrating the glazed surface. This process should be repeated from time to time in accordance with the sealer manufacturer's guidelines.

ORDERING

Waterworks recommends ordering extra tile with your order; additions at a later date may not match.

Production time for all custom orders is 6 – 8 weeks

SHIPPING AND FREIGHT

Freight Charges are additional to the price of the material. Waterworks tracks all orders through delivery and arranges for shipment using the mode of transportation best suited to the size of the shipment and destination.

RETURNS

Special order tile is not returnable. Claims for product defects, shipping damage, or shortages must be made within 48 hours of receipt. Please inspect your shipment immediately on receipt. Installation of material constitutes acceptance.

All dimensions in this catalog are nominal.

CONTACT US

Waterworks
60 Backus Avenue
Danbury CT 06810
For Catalog orders please call 800 899 6757, Monday through Friday

Visit any one of our stores or waterworks.com
For information on your order or technical assistance,
please call 800 927 2120 Monday through Friday
For Commercial sales, please call 800 927 2120 Monday through Friday

STORES

ARIZONA

2574 East Camelback Road
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602 912 9214

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7631 Girard Avenue
La Jolla CA 92037
858 454 0446

109 South Robertson Boulevard
Los Angeles CA 90048
310 246 9766
(Furnishings Only)

1150 Coast Village Road
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805 969 7610

984 Avocado Avenue
Newport Beach CA 92660
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Santa Monica CA 90403
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203 869 7766

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516 365 2632

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New York NY 10022
212 371 9266

469 Broome Street
New York NY 10013
212 966 0605

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New York NY 10003
212 254 6025

40 East Parkway
Scarsdale NY 10583
914 472 3991

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